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THE NATION'S PREMIER **GOVERNMENT SECURITY** CONFERENCE

ASSA ABLOY
Opening Solutions



CORNING



GAO Findings and Recommendations for FPS Guard Oversight



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Who We Are: The Government Watchdog

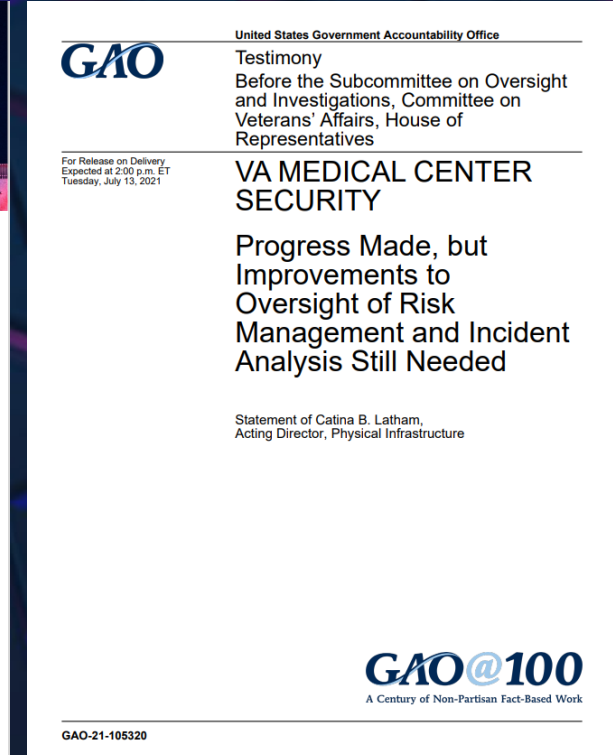
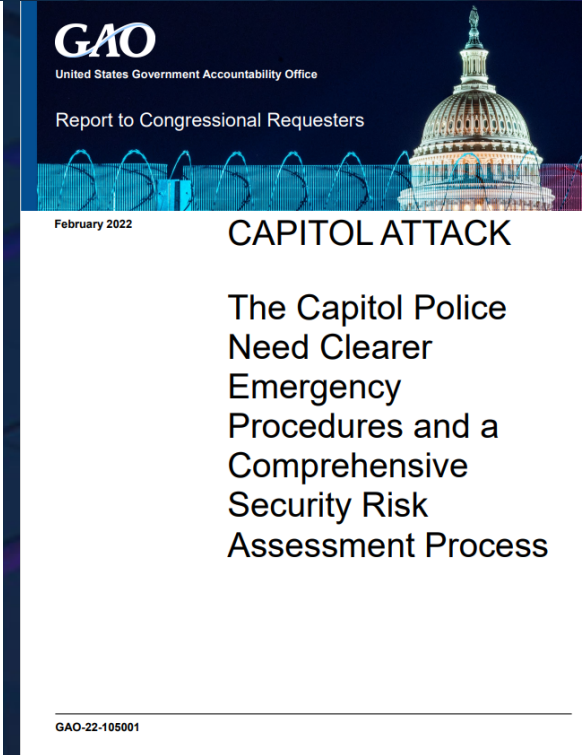
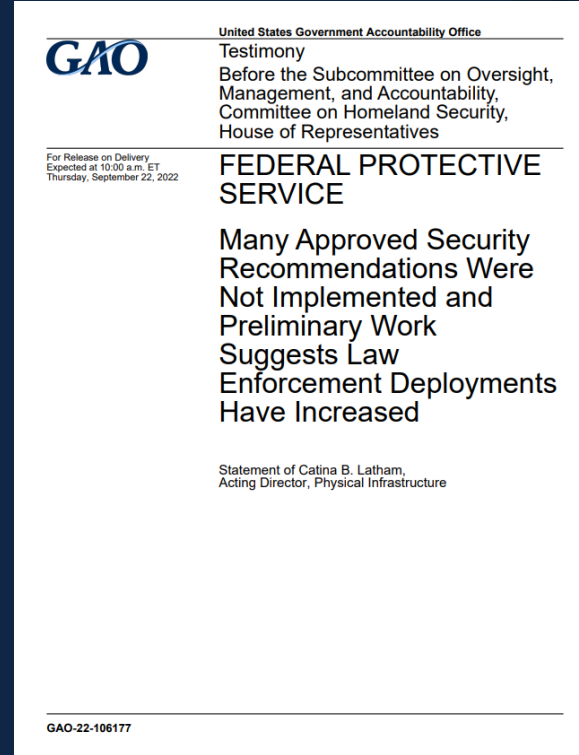
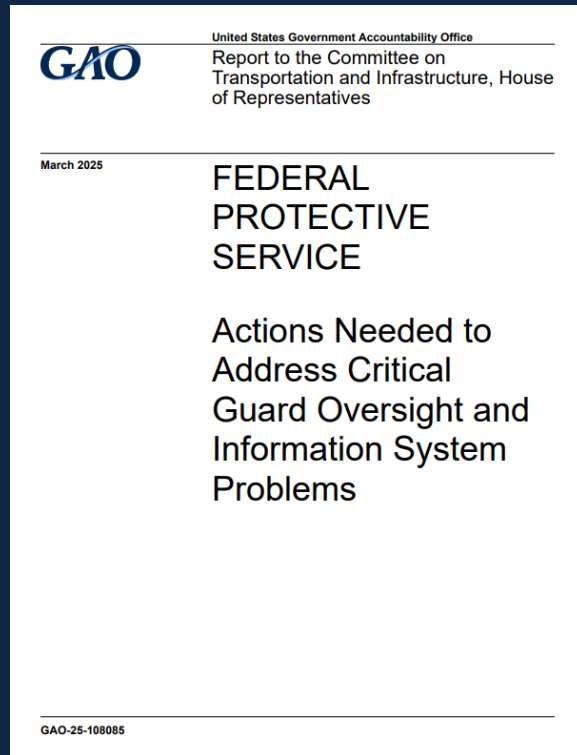
The U.S. Government Accountability Office (GAO) is an independent, nonpartisan agency that advises Congress about ways to make government more efficient, effective, ethical, equitable, and responsive.



GAO's Facility Security Work



Recent GAO Reports on Facility Security



Access these and other reports @ www.gao.gov/reports-testimonies

Facility Security – High Risk Since 2003



United States Government Accountability Office

Testimony
Before the Subcommittee on Economic
Development, Public Buildings and Emergency
Management, Committee on Transportation and
Infrastructure, House of Representatives

For Release on Delivery
Expected at 2:00 p.m. ET
Wednesday, March 5, 2025

FEDERAL REAL PROPERTY

Congress and Agencies
Have Acted to Address
Key High-Risk Issues but
Challenges Remain

Statement of Statement of David Marroni, Director,
Physical Infrastructure

GAO-25-108028

Facility Security

LEADERSHIP
COMMITMENT



Met

CAPACITY



Partially Met

ACTION PLAN



Partially Met

MONITORING



Partially Met

DEMONSTRATED
PROGRESS



Partially Met

Decreased since 2023

Rating changes since last update

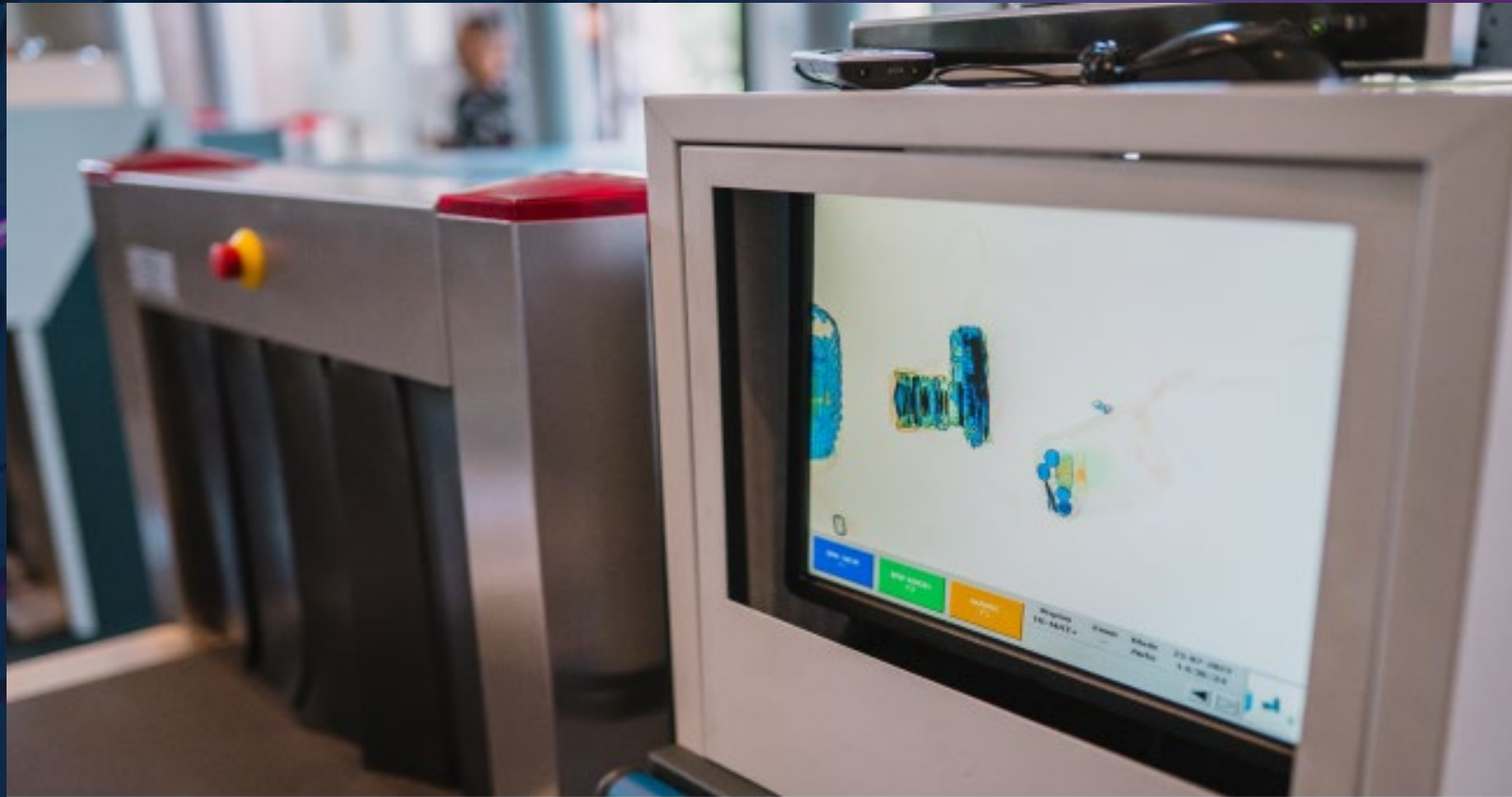
Action Plan decreased from met to partially met.

Criteria still needing attention

Capacity, Action Plan, Monitoring, and Demonstrated Progress

Source: GAO. | GAO-25-107743

FPS Guard Oversight & Performance Study



Source: Brastock Images/stock.adobe.com.

FPS Reports

Testified before Congress in
July

Restricted Report: GAO-25-
108047 (feds email me for a
copy)

Public report in March: GAO-
25-108085

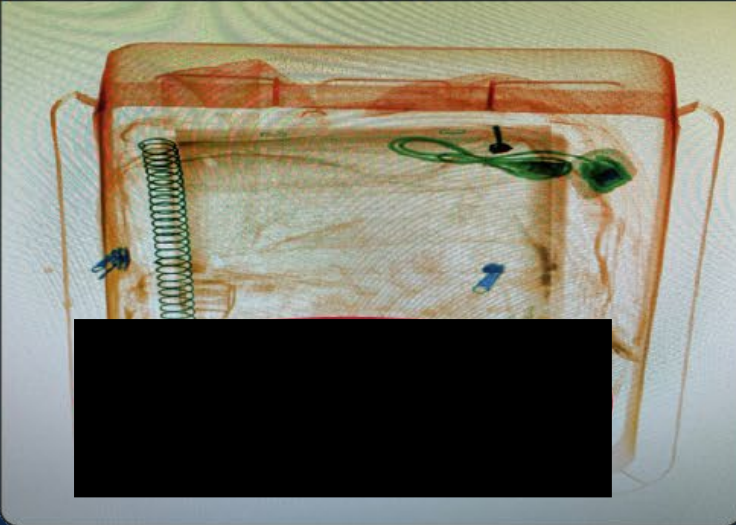
March 2025

FEDERAL
PROTECTIVE
SERVICE

Actions Needed to
Address Critical
Guard Oversight and
Information System
Problems

GAO & FPS Covert Testing Succeeded Half of the Time

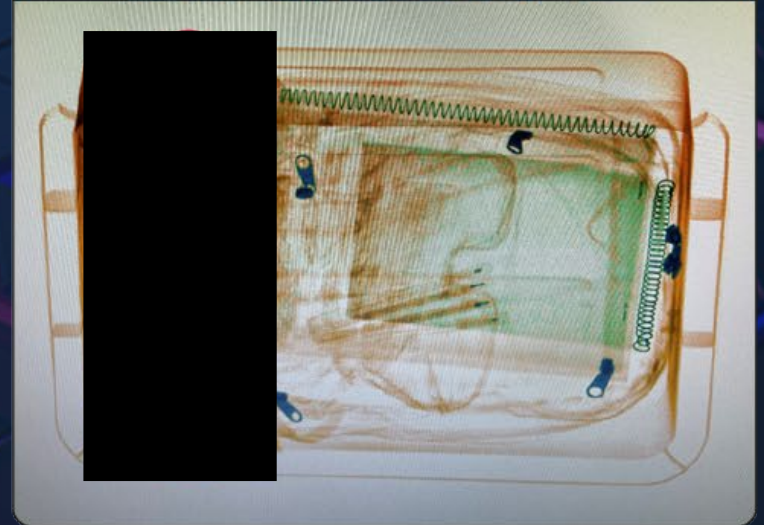
Baton



Pepper Spray



Multi-Purpose Utility Tool



Source: GAO (Photos). | GAO-25-107047SU

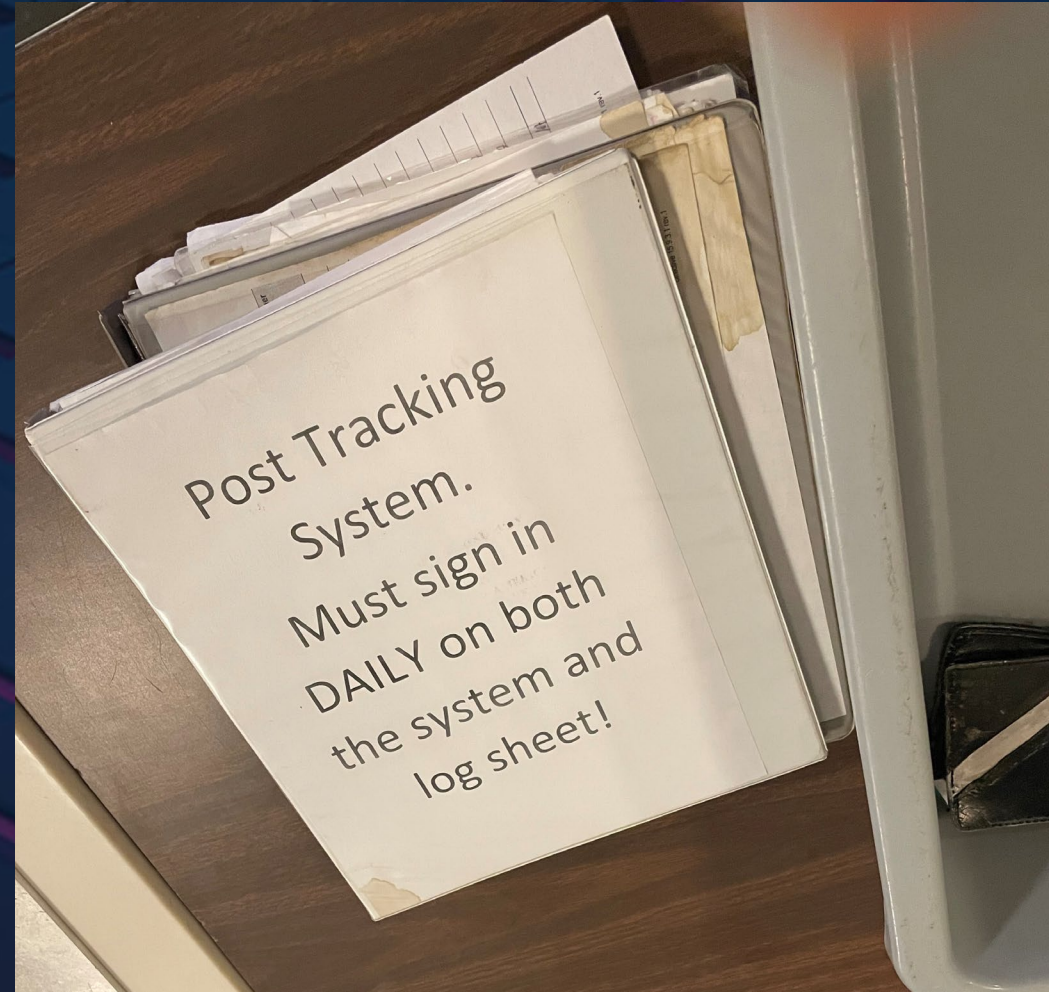
Covert Testing: Findings

- FPS conducts hundreds of tests per year
- Data is inconsistent, inaccurate, and unreliable.
- Data not analyzed or applied to guard training
- We recommended improved data collection and application



FPS's Post Tracking System: Not Winning

- FPS deployed PTS 5 years ago – way before it was ready
- Guards must use PTS *and* antiquated paper system
- Recommendation: consider staring over



GAO's Current Facility Security Study

Oversight of non-FPS Contract Guards



Which federal agencies apart from FPS contract with companies that provide guards for facility protection and what are the characteristics of the facilities these guards protect?



How do agencies decide which guard companies to contract with?



How do agencies ensure that guard companies have met contract requirements for guard qualifications, certifications, and training?



How do agencies oversee the contracts to ensure the guards are effectively performing their responsibilities?

GAO's Upcoming Facility Security Studies



Crime surrounding federal buildings



Effectiveness of the Improving
Federal Building Security Act of 2024

Questions?

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